



Oyster Bay
BEACH RESORT
— St. Maarten —

Guest Directory





Congratulations, you have arrived.

We're so happy you could make it. Now, it's time to relax and enjoy. This guide is provided to give you a brief overview of our resort and our island.

We built our resort with comfort and convenience as our top priorities. Here at Oyster Bay Beach Resort you'll find:

- Complimentary use of lounge chairs, umbrellas and towels on Dawn Beach & poolside
- On site entertainment during the week
- Access to our on-site fitness center for rejuvenation
- Flat screen smart televisions
- Poolside & beachside meal and drink service
- Car Rental Desk
- On-site laundry facilities
- All units have safes, telephones, hair dryers, ceiling fans, irons and ironing boards.



Because our island water supply goes through a desalinization and purification process, it is a precious commodity. Please conserve water here just as you would at home.

Contents

Resort Overview 5-6

Experience St. Maarten..... 7-8

Explore the Resort..... 9

Easy Reference Information 10-17

Critical Information..... 18-19



Easy Reference Information

10

- Activities
- Bars
- Beach
- Car Rental
- Check-Out / Fees
- Child Care
- Children’s Activities

11

- Church Services
- Dining
- Dress Code
- Driving in St. Maarten
- Dry Cleaning
- Electrical Standards

12

- Fitness Center
- Flower Delivery
- Gift Shop
- Housekeeping
- Internet / Wi-Fi Service
- Laundry Facilities

13

- Laws of St. Maarten
- Lost and Found
- Luggage
- Mail
- Market

14

- Money Matters
- Parking
- Pets

- Photocopies
- Pool/Whirlpool
- Resort Courtesy
- Security

15

- Smoking
- Spa
- Taxicab Service
- Telephone Service

16

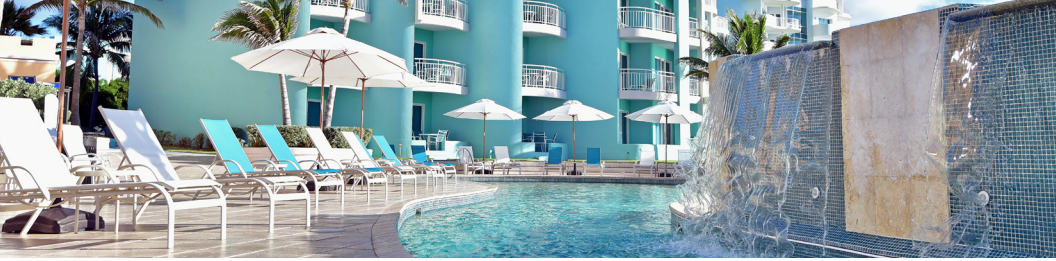
- Timeshare Ownership

17

- Towels
- Travel Requirements
- Wake-Up Calls

Telephone Extensions

Front Desk	0	Car Rental	3892
Voicemail	55	Infinity Restaurant	3825
Room-to-Room.....Dial Room Number		St. Maarten Nectar Wellness Spa...	4803
Activities Desk/Concierge	4835	Veranda Market & Bistro	3899



Resort Overview

Welcome to Oyster Bay Beach Resort, the pearl of the Caribbean, on the beautiful island of Sint Maarten.

Whether you spend your days by the pool or venture out on the island, there is a treasure trove of unique and exciting activities to see and do during your stay. From shopping on Front Street in Philipsburg to lounging on Orient Beach or catching the view from Pic Paradis—the highest point on the Island—there's something for everyone.

Let's start right here at the resort. From trivia games to happy hours and themed dinners, we offer a wide variety of on-site events; a complete list of weekly activities is included in your check-in package.

- Ocean-front, heated infinity pool with waterfall and hot tub—Lounge chairs, umbrellas, and towels are complimentary.
- Dawn Beach—Beach chairs and umbrellas are complimentary.
- Snorkeling equipment—Some of the best snorkeling is on the reef directly in front of the resort. Snorkeling equipment is available for purchase at the Activities Desk.
- Infinity Bar—Poolside meal and drink service available.
- Infinity Restaurant—Ocean-front fine dining.
- Veranda Bistro & Bar—Ocean-front casual dining. Beachside meal and drink service available.
- Veranda Market—Well-stocked specialty market with numerous take-out meal options.
- Fitness facility—Keep that beach body toned.
- Day Spa—Unwind, and let all your cares melt away.
- Laundry facilities—Conveniently located near the center of the resort.
- Gift shop—Last minute gifts and provisions.
- Car Rental Desk—They'll bring the car to you.
- Complimentary Wi-fi access—Because we all need to stay connected.



Off Island Travel

Ferries depart throughout the day from Marigot to Anguilla. You can also fly to Anguilla from St. Maarten via WINAIR. Excursions by ferry or flight are offered daily to St. Barth's, located 15 miles southeast of St. Maarten. The ferry ride lasts approximately 45 minutes, while the flight is a mere 10 minutes. Many guests recommend flying to St. Barth's and returning by ferry. Saba, known for its world-class scuba diving, is just an hour away from St. Maarten by ferry.

Contact our Activities Desk at ext. 4835 for more details.



Experience St. Maarten

Activities

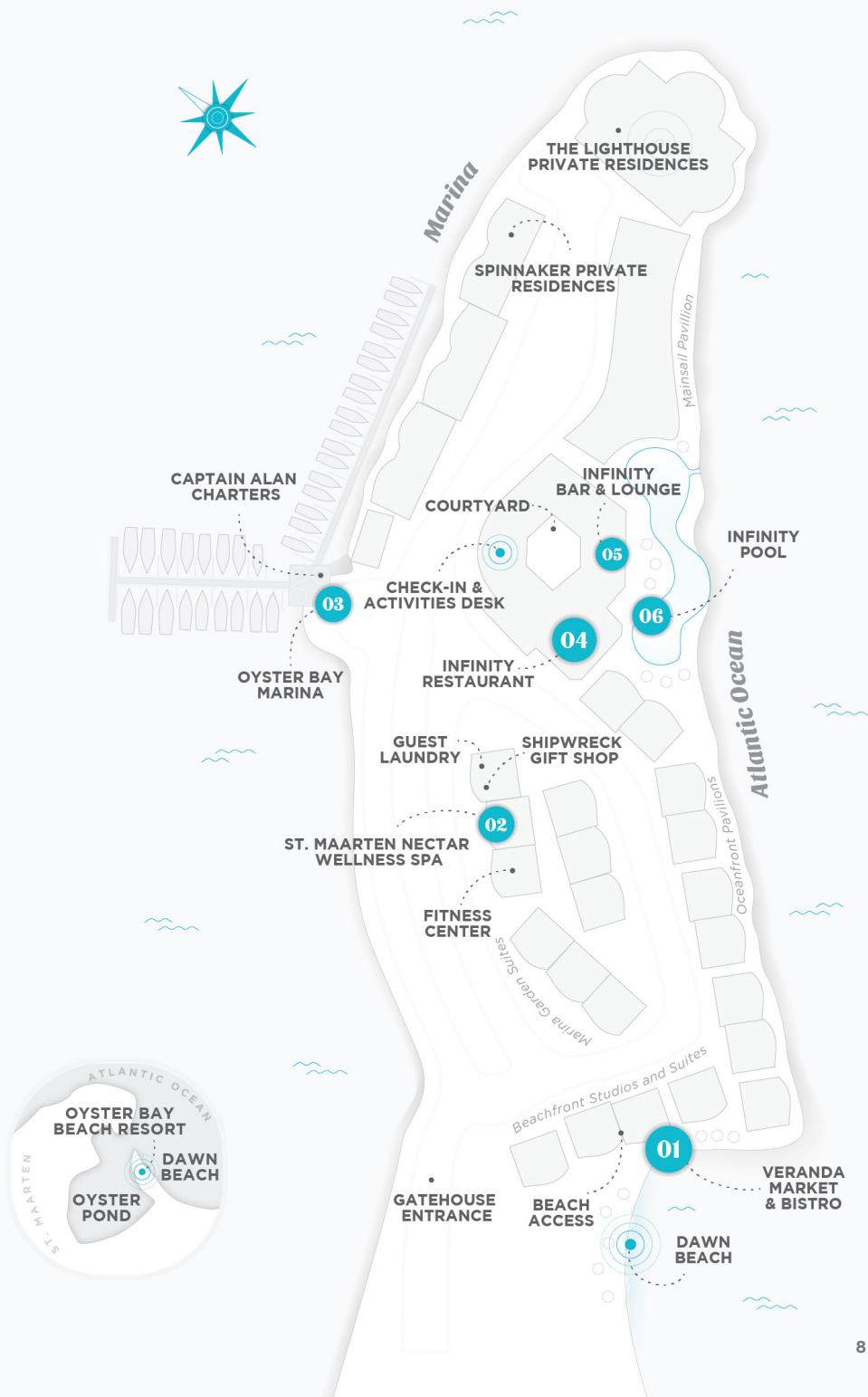
Substantial discounts on some of the most popular destinations on or off St. Maarten can be secured through our Actives Desk. Our knowledgeable representatives can provide information and make all the arrangements, whether you wish to shop in Philipsburg, dine in Simpson Bay, take a snorkeling excursion, or visit St. Barth's. To book an excursion, contact the Activities Desk at ext. 4835.

Shopping

Known for its duty-free shopping, Philipsburg offers attractive prices on many items, including electronics, jewelry, perfumes, and imported wine or spirits. On the French side, the capital city of Marigot is the place to go for designer shops at the West Indies Mall, offering famous name-brand perfumes, jewelry, and designer fashions.

Entertainment

The resort presents live entertainment several times a week, and when you venture off the property, there's everything from casinos to nightlife attractions (Dutch side only). Sint Maarten has it all. Please check with the concierge desk for a listing of casinos or nightlife. We recommend a rental car as the best option for getting around the island. Stop by the car rental desk in the lobby for more information.



Explore the Resort

01

Veranda Market & Bistro

Featuring an expansive oceanfront deck with bistro, bar, and grocery market, the Veranda provides a wide selection including wine and spirits or a casual lunch or dinner just steps from the beach.

02

Oyster Bay Marina

Dock your boat on-property or charter a dive or snorkel trip just steps from your room.

03

Infinity Bar & Lounge

Relax by our infinity-edge pool with a craft cocktail and lite fare.

04

St. Maarten Nectar Wellness Spa

Indulge yourself in our on-site and elegant full-service spa.

05

Infinity Restaurant

Ocean views from indoor or outdoor dining with impeccable service offering American and international cuisine.

06

Infinity Pool

Named by Travel+Leisure as one of the top five pools in the Caribbean, our heated infinity-edge pool and whirlpool with waterfall overlooks the sea with views to St. Barths.

Activities

Vacations are all about fun and we're here to help. From trivia games to happy hours and themed dinners, we offer a wide variety of on-site activities to make your stay pleasurable. For your convenience, your check-in package includes a complete listing of weekly activities. Prizes are often offered for participation, so be sure to join in the fun!

Bars

Happy Hour is typically held daily from 4:00 to 6:00 p.m.

Infinity Bar, ext. 3824
9:00 a.m. to 11:00 p.m.

Veranda Market & Bistro, ext. 3899
7:00 a.m. to 9:00 p.m.

Beach

Dawn Beach is located adjacent to the resort. Beach chairs and umbrellas are available daily from 9:00 a.m. to 5:00 p.m. Beach towels are provided in your room. When you want them changed, leave them in the room and they will be replaced by the housekeeper.

In fairness to other guests, please do not "reserve" a pool or beachside spot by leaving a towel or personal item on a chair for an unreasonable period. If you don't plan on returning to that spot shortly, please take your personal items with you.

See Towels on page 17

Car Rental ext. 3892

Dollar/Thrifty Car Rental Desk is located in the lobby.

See Driving in St. Maarten on page 11

See Security on page 14

Check-Out & Fees

Check-out is at 10:00 a.m. A statement of your account will be sent to your unit the day before your departure. Luggage storage, showers and a waiting area are available. You may also rent a room for a short period prior to departure (subject to availability).

Late check-out is not available. A "hold-over" fee may be charged if you have not vacated your room by 10:00 a.m. on your scheduled departure date.

We regret that we cannot accept personal checks at check-out.

Child Care ext. 4835

Child care is available. Call for details.

Children's Activities ext. 4835

Special children's activities are offered during Christmas and Easter break. Call for more information.



Church Services ext. 4835

Houses of worship are located throughout the island. All visitors are welcome.

Dining

A wide variety of meals and snacks are available at the resort's restaurants and market.

Infinity Restaurant ext. 3825

7:30 a.m. to 10:00 p.m.

Veranda Market & Bistro ext. 3899

7:00 a.m. to 9:00 p.m.

Dress Code

The dress code throughout St. Maarten is generally casual, and jeans, shorts, or even swimwear are usually accepted all over the Island. When dining out for dinner, you may consider spiffing up with your best Bermudas, or lightweight dress slacks for the gents and casual smart for the ladies. But even there, nice, clean, and casual is the way to go.

Driving in St. Maarten

There are two roads that lead to the Oyster Pond/Dawn Beach area. Please note that the road over the hillside is extremely slippery when wet!

- You must drive on the right and cede the right-of-way to traffic coming from your right on both sides of the island.
- Cars in traffic circles have right of way over cars entering the circle.
- **You may not turn right on a red light anywhere on the island.**
- Lock your car at all times, whether you are in the vehicle or not.
- Always use legal parking lots. You risk having your rental car towed if you park illegally on Front Street or Back Street in Philipsburg.
- Animals will occasionally wander onto the roadways, so please be alert for them.
- Obey the speed limit and never drive impaired.

Dry Cleaning ext. 0

For next-day service please deliver clothes before 9:00 a.m. and let the receptionist know that you would like next-day service.

Electrical Standards

Electrical appliances operate 110 volts (60Hz) on the Dutch side of the island, and at 220 volts (60Hz) on the French side.



Fitness Center

7 a.m. – 10 p.m. *(daily)*

Our fitness center is available to all registered adult guests. Children between the ages of 12 and 16 may use the fitness center, when accompanied and supervised by an adult (age 21 or over). No one under the age of 12 is permitted in the fitness center at any time.

Flower Delivery ext. 4835

Flower delivery can be arranged by contacting the Activities Desk.

Gift Shop ext. 4883

The Shipwreck Shop offers a fine selection of casual wear, books or

magazines, and unique items to help you remember your stay at Oyster Bay Beach Resort.

Housekeeping ext. 0

Housekeeping services are provided daily where we exchange towels, make the beds, and empty the garbage. Please help us save water by reusing towels whenever possible.

- Please do not take bath towels to the pool. Separate pool and beach towels are available.
- Please avoid hanging wet swimsuits or towels on balcony railings or sitting on furniture in wet apparel.
- Keep doors and windows closed while the air-conditioner is running.
- We reserve the right to charge your account for housekeeping service fees and/or replacement costs for any loss or damage beyond normal usage.

Internet / Wi-Fi Service

Complimentary Wi-Fi is available anywhere on the property, including the guest rooms.

Laundry Facilities

The laundromat is located next to the Shipwreck Shop along the entry road overlooking the marina. Washers and dryers are token-operated. Tokens can be purchased from the token dispenser located in the laundromat, available 24/7.

See Dry Cleaning on page 11



Laws of St. Maarten

St. Maarten laws apply to all island visitors regardless of citizenship, and St. Maarten authorities and courts have exclusive jurisdiction over any claim arising from any accident, injury or illness occurring during your stay at the resort or occurring later as a result of your stay. Dutch and French laws vary; please note that DUI's are strongly prosecuted on the French side.

The minimum drinking age is 18. Parents of minors are responsible for their children's behavior both on and off the resort.

Lost & Found ext. 0

Please contact the Front Desk to turn in found items or help to locate any missing items.

Luggage ext. 0

Please contact the Front Desk should you need assistance with transporting your luggage.

Mail ext. 0

If expecting a package by special delivery, please contact the Front Desk.

Market

Veranda Market & Bistro, ext. 3899
7:00 a.m. to 9:00 p.m.

Located on the south end of the resort adjacent to Dawn Beach, you will find our version of a European specialty market. Options include:

- Pre-arrival grocery service
- Fresh-baked pastries & baguettes (pre-orders available)
- Slow roasted rotisserie chicken
- Beer, wine champagne and your favorite spirits
- Wide variety of grocery items
- Take-out available for items on the bistro menu



Money Matters

The official island currency is the Antillean Guilder (NAFL) on the Dutch side and the Euro on the French side. U.S. Dollars are widely accepted on the island. ATM machines are located throughout the island. All Resort accounts can be settled in U.S. Dollars, Antillean Guilders, or credit cards (VISA, MasterCard or American Express).

Parking

Plenty of free parking is available throughout the resort. If no nearby parking is available, overflow parking is located in the auxiliary lot in front of the laundromat and gift shop facing the marina.

Pets

We do not allow pets at the resort.

Photocopies

Photocopies may be made at the Front Desk for a charge of U.S. \$ 0.50 per page.

Pool & Whirlpool

Rules are posted at the whirlpool. Pool hours are flexible. We ask guests using the pool to be courteous at all hours.

See Towels on page 17

Resort Courtesy

All resort owners, guests and visitors are requested to abide by the resort rules and regulations, including (but not limited to) those outlined in this directory and posted throughout the resort. We reserve the right to deny use of the facilities to anyone whose conduct is unlawful, disruptive or dangerous.

Please do not remove any items from the unit.

Security

Full-time security patrol inside and immediately outside the resort. The security gate is manned 24 hours a day, 7 days a week. All guests will receive a gate pass at the time of check-in. If renting a car, the pass should be placed on the dash board.

Please do not leave valuables unattended. All valuables should be secured and not left unattended on the beach, in your car or in any public areas. In your unit, safes are available in the closet to store your valuables. Please always lock doors/sliding glass doors when you are sleeping or away.



Smoking

Oyster Bay Beach Resort is a smoke free resort and smoking or vaping is not permitted around the property. Smoking or vaping is only allowed on the balcony of your room.

Spa ext. 4803

The St. Maarten Nectar Wellness Spa offers massages, facials, body treatments, manicures, pedicures, and waxing.

Taxicab Service ext. 4835 or 0

Taxis can be ordered by contacting the Activities Desk or Front Desk. Please allow about 30 minutes for the taxi to arrive.

Telephone Services

- Room-to-room calls can be made by simply dialing the room number of the person you wish to contact.
- The Dutch side of the island is considered a local call and costs \$0.80 per minute (US currency).
- The French side of the island is considered an overseas call and costs \$2 per minute (US currency).
- Dial 9 to get an outside line for a local call. An island telephone directory is located in your room.
- For room voicemail, dial 55 and follow the instructions to retrieve your messages.
- Cell Phones may incur international roaming charges, check with your service provider.
- For overseas calls, Dial 9 for an outside line before dialing the country code, area code and phone number. Charges for all telephone calls will be added to your account.





Timeshare Ownership

Oyster Bay Beach Resort and Coral Beach Club, our luxurious sister property, a few steps away, offer the opportunity to purchase direct ownership in the resort by buying timeshare intervals. Ownership conveys many rights to the owner including the right to use it for more than 60 years and gift it to anybody

you want. We have an amicable and knowledgeable sales staff that can explain timeshare ownership in an unpressured environment. If you're interested in owning a piece of our paradise, check with the Activities Desk at **ext. 4835** for a no obligation presentation and arrange a personal tour at your convenience.

Towels

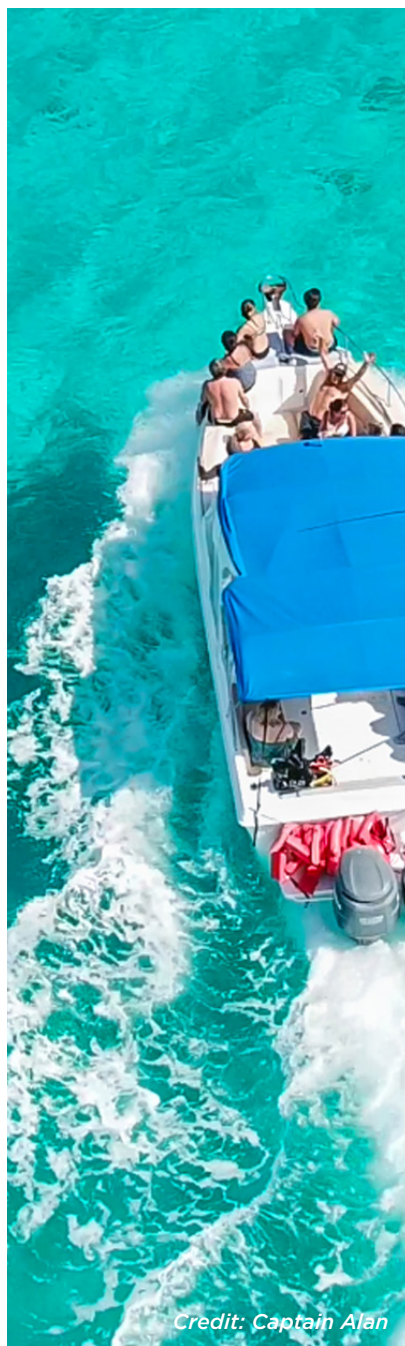
- Please use bath towels solely for their intended purpose and not for cleaning surfaces, or for taking to the pool or beach. Separate pool/beach towels are available in your room.
- Please re-use bath towels whenever possible (towels will be replaced only when left on the bathroom floor or inside the sink or tub).
- Pool/beach towels are provided in your room. When you want them changed, leave them in the room and they will be replaced by the housekeeper.

Travel Requirements

Passports are not needed to travel between the Dutch side and French side of St. Maarten. However, they are needed to travel to many of the nearby islands. Keep your passport safe and don't forget to take it to the airport when you depart.

Wake-Up Calls **ext. 0**

Please contact the Operator.



Credit: Captain Alan

Critical Information

Emergencies

- Fire - All units are equipped with smoke detectors, and fire extinguishers are installed in every corridor. Please familiarize yourself with the fire extinguisher located closest to your unit and be aware of the nearest exit.
- An Automatic External Defibrillator is located at the Front Desk of the resort and at the security hut (by the front entrance). The devices are accessible 24 hours a day and directions are printed on the device itself.



Health Care

If you become ill during your stay, we can arrange for you to be seen by a doctor and/or have you transported by ambulance to the nearby St. Maarten Medical Center which is located about 20 minutes away on the road to the airport. Please check with the Front Desk for assistance.

All medical expenses—including doctors' fees, hospital/ambulance charges, prescriptions, etc.—are the sole responsibility of the guests.

We are not liable for any medical services provided and cannot add any medical charges to your room account. We recommend that you familiarize yourself with your medical insurance coverage so that you are aware of coverage restrictions and procedures required by your insurer.

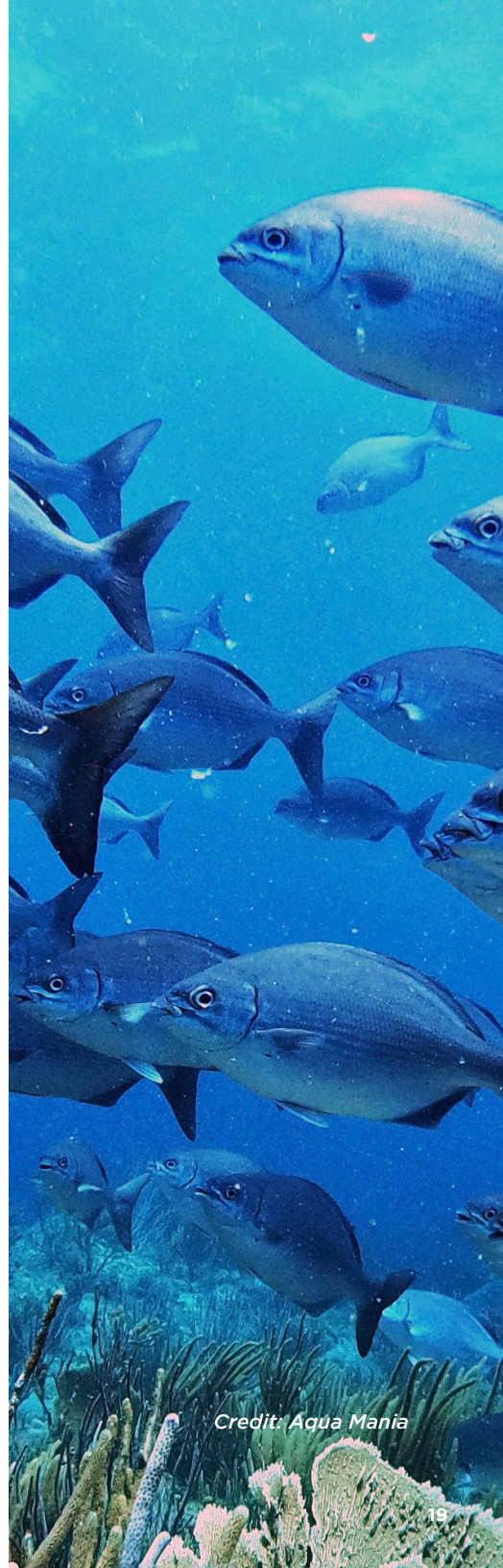
In the case of a medical emergency, please contact the Front Desk at ext. 0, 24 hours a day. If you are not sure if a condition is a medical emergency, please contact the Front Desk anyway, just to be safe. Our front-desk staff is prepared to assist you in any way necessary.

Critical Information

Weather Concerns

- Trade winds keep temperatures ranging from 66 F to 81 F in coastal areas and 72 F to 86 F in inland areas.
- Don't be surprised by an afternoon shower. Rainstorms tend to pass quickly.
- Bring a sweater, jacket or shawl with you when you travel around the island for cool nights and in air-conditioned restaurants.
- Prevent dehydration and sunburn by drinking plenty of water and using sunscreen.

While tropical storms or hurricane activity does not occur frequently, should there be any cause for concern during your stay, we will advise you of the recommended precautions. We ask for your cooperation during such an unlikely event so that we can take the appropriate measures needed to keep guests safe.



Credit: Aqua Mania



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